

Terms and Conditions

- Accessibility

Upon contact via connect@originelebedoeling.nl, you will receive an reply within 48 hours and at the latest within a week (during holiday periods and public holidays). We will then plan in a phone appointment and an online formulier to fill in.

- Information provision

You are beholden to provide all the necessary information for the proper execution of an intake interview. For example: personal circumstances, medication and alcohol use, and previous (psychological) treatments and /or diagnoses.

- Cancellation of Therapy

If you are unable to attend an appointment, you must give at least 24 hours notice. If you do not cancel at least 24 hours in advance or do not show up for an appointment, the costs for that appointment will be charged.

- Payments

A paper invoice is given after each session. Invoices from Rachamim, are payable within 14 days.

- Waiting list

If there is currently no appointment available at the time of your application, I operate a waiting list. You will be notified of this. Appointments via the phone or video are possible during Corona.

- Ethics and complaints

If you are not satisfied with the care you receive, please report this directly to me, by email or in writing within 14 days. We can then look together at how your complaint can be resolved and any possible underlying transference issues. If you are dissatisfied with the handling of your complaint, it will be shared with the NVTA and you can write to the disputes committee of SCAG, to which Rachamim is affiliated.

- Privacy

No digital data is kept or stored. Handwritten notes are kept for 20 years after the last appointment, in a locked cabinet. You may always request a copy. Your name and date of birth will appear on every invoice. This is just for you, me and the accountant. You choose how you describe the payments made from your own bank account.

